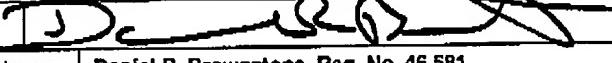


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9/29/03  
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**IN THE**  
**UNITED STATES PATENT AND TRADEMARK OFFICE**

**APPLICANT:** Mark Gainey, Alex Broquet, and Michael Horvath  
**SERIAL NO.:** 09/193,833  
**FILING DATE:** November 17, 1998  
**TITLE:** Method and Apparatus For Performing Enterprise Email Management  
**EXAMINER:** Debbie M. Le  
**GROUP ART UNIT:** 2177  
**ATTY. DKT. NO.:** 20115-06977

<b>CERTIFICATE OF FACSIMILE TRANSMISSION</b>			
<small>I hereby certify that this correspondence, including the enclosures identified above, is being transmitted on the date shown below via facsimile to: Examiner Debbie M. Le, Art Group Unit 2177, Commissioner for Patents at the facsimile number indicated below.</small>			
Signature:			
Typed or Printed Name:	Daniel R. Brownstone, Reg. No. 46,581	Dated:	21 Sept 2003
Facsimile Number:	1-703-746-7239		

COMMISSIONER FOR PATENTS  
PO BOX 1450  
ALEXANDRIA, VA 22313-1450

**AMENDMENT E**

The following amendments and Remarks are responsive to the Office Action mailed May 20, 2003. The fee for a one-month extension of time is enclosed.

09/29/2003 AWHITE1 0000002 192555 09193833

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